

PRIORITY REPAIRS



We will attend to the following problems on the day you report them. We may need further visits to completely fix the problem but we will always make sure we leave your home in a safe condition.

Checking that flues are operating safely after chimney work.

Dangerous chimneys (weather permitting)

Roof tiles at risk of falling (weather permitting)

Dangerously loose ceiling plaster

Carbon monoxide alarm sounding

Gas leaks

Door entry system failure preventing you getting into your home

Faulty smoke and heat alarms

Communal door lock fault preventing you getting into your home

Emergency access (eg forced entry)

Fire door repairs

Boarding-up and window repairs to make your home secure

Insecure external door or lock (when a security risk)

Serious structural damage

Blocked toilet (when the only one available)

Serious drain blockages

Complete loss of power

Checking leaks into fuse board or smoke alarm

Uncontainable water leaks

Removing damaged asbestos